



Clinical Improvement Facilitator
Posting Date: April 2, 2019
Closing Date: TBD
Start Date: ASAP
Position Type – Full-time/Part-Time
Salary: TBD

Position Overview:

The Clinical Improvement Facilitator (CIF) will be a champion for change; working collaboratively with family physicians, clinic managers, PCN clinicians and other clinic staff. The role of the CIF is to assess current readiness for change in order to align the goals of the PCN evolution and provincial indicators, to those that are important and valuable at the clinic level. The CIF will plan, implement, and evaluate clinical improvement projects with clinic based teams, which target improvements in population health. Key function will include building relationships and supporting data collection that will inform the strategic direction for each individual clinic.

Qualifications and Skills:

- Undergraduate degree in healthcare, health promotion, business, and/or the social sciences or related field
 - A Graduate degree is considered an asset
- Change management training/education
- Clear criminal record check
- Strong ability to communicate and build networks, relationships, alliances and an understanding of clinic cultures
- Able to identify barriers and facilitate solution development
- Ability to work autonomously, independently and to prioritize work activities
- Demonstrated ability to adapt to new or unexpected situations, flexibility in approach to interpersonal situations
- Demonstrated project leadership and change management skills
- Demonstrated presentation, training and communication skills
- Commitment to meet stakeholders' expectations
- Advanced skills with MS Office products including application to formal writing
- Understanding of the *Health Information Act*

Experience:

- At least two years' experience in change management
- Experience in group facilitation and project management
- Preference given to those with two or more years of experience in a primary healthcare setting or working directly with physicians
- Experience leading change; utilizing process improvement tools and/or change theory
- Delivery of education in an adult learning environment

How to Apply

Please forward your cover letter and résumé to: careers@saspcn.com

We thank all applicants for their interest; however, only those individuals selected for an interview will be contacted.